



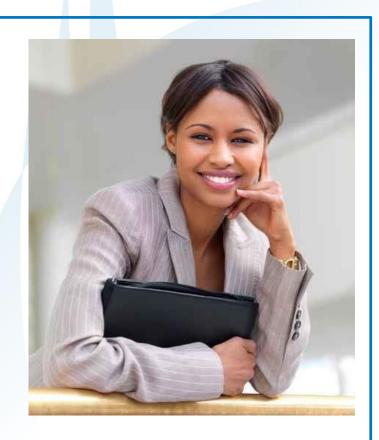
COMPANY PRESENTATION





Summary

- 1. Projectos Globais
- 2. Motivation and Methodological Approach
- 3. Services Provision Methods
- 4. Areas of Expertise
- 5. Objectives and Intended Outcomes
- 6. Deadlines and Project Teams
- 7. Case Studies





1. Projectos Globais

Projectos Globais is a company of <u>renowned experience</u>, <u>which aims to provide customized and integrated services</u> according to the specific needs of each Client, giving effective responses and sustaining its activity with the <u>best international practices</u>.

With strong partnerships and a professional path that portraits the development of several projects of different proportions, Projectos Globais incessantly seeks to achieve a <u>level of knowledge and an ability to be continuously adaptable</u>, allowing the company to maintain a position of excellence becoming, alongside its Customers, a strategic partner that focuses on the success and objectives of each Institution it works with, boosting their results.

It's Projectos Globais trademark to provide different <u>approaches for each Institution</u>, according to their specificities, which are carried out by a thorough analysis of their reality which encompasses <u>unique objectives</u>, <u>needs</u>, <u>strengths and weaknesses</u>.





2. Motivation and Methodological Approach

- Organization;
- Functionality;
- Competitiveness;
- Control;
- Assistance:
- Reporting;
- Effective goals and objectives;
- Growth and success.

Projectos Globais

Needs of each Institution

Services Provision

- Integrated and holistic;
- Customized to every need;
- Specific approaches;
- Focused on the Institution's needs;
- Proactive, accurate and flexible;
- Specialized team;
- Confidential and complied to professional secrecy.

Each **Project** requires a **Transversal Approach**

In order to establish long-term partnerships with the Customer



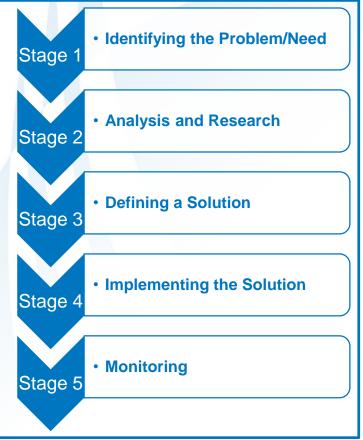
2. Motivation and Methodological Approach

To Projectos Globais, a project presupposes:

- A profound and customized knowledge of the Institution;
- An analysis of the project's needs and specifications;
- The identification of an integrated solution;
- The application and development of such solution;
- The monitoring and supervision of the solution's applicability;
- Auditing the work itself.

To Projectos
Globais, a
project
stands for:

- The necessity to meet all the required needs in any given area of activity;
- The involvement of different types of service;
- The perfectly adequate compliance to institutional goals and plans.





3. Services Provision - Methods

Services Provision – Methods

Consultancy

- Solution formulation and analysis;
- Identification and thorough research;
- Training services:
- Wide scope of all business areas.

Technical Assistance

- Supporting the development of different activities;
- Resolution of sporadic and specific problems;
- Continuous availability;
- Monitor and control all occurrences.

Inspection

- Periodic inspections;
- Verifying what has been done and the current state of events;
- Identifying and predicting future problems;
- Comparing previous projects with upcoming ones.

Auditing

- Due diligence;
- General or thematic inspection;
- Gathering information, studying and evaluating any area of expertise.

Development

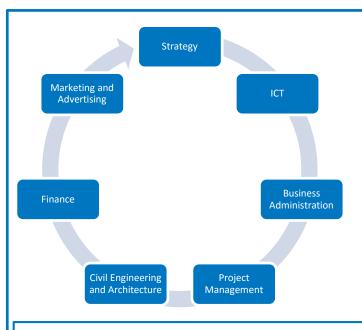
 Carry out projects and activities.

These Methods of Services Provision are Transversal to the Different Areas of Expertise





4. Areas of Expertise



Projectos Globais provides engineering, consulting and management services, which are transversal to areas of expertise such as <u>Strategy</u>, <u>Finance</u>, <u>Business Administration</u>, <u>Marketing and Advertising</u>, <u>Information and Communications Technology (ICT)</u>, <u>Civil Engineering and Architecture and Project Management</u>.

The provision of all these services is ensured by experienced and trained professionals, whose focus on achieving the Client's objectives according to the best international practices.

The company's precision, efficiency, adaptability, creativity, flexibility, impartiality and confidentiality, along with the commitment to the objectives it set out to achieve, have proven to be undeniably advantageous for the activities Projectos Globais is committed to and that allowed the company to bring success to the Institutions it works with.

The importance of Projectos Globais's <u>experience</u> derives from:

- Its renowned national and international work;
- Participating in several projects which are known for their high technical difficulty;
- Its direct and exclusive assistance to public and private entities;
- Human resources with specific training and international background.





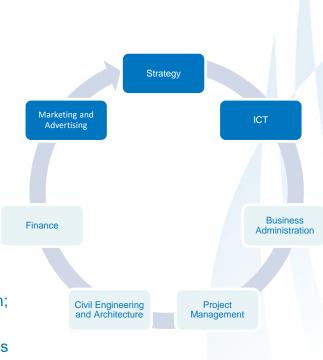
4. Areas of Expertise

Strategy includes the following services:

- · Strategic planning;
- · A Responsibility Assignment Matrix;
- Conceptual planning;
- Administrative planning;
- Thematic survey and case studies.

The <u>Marketing and</u> <u>Advertising</u> area includes the following services:

- A Marketing and Advertising plan;
- Normalization and standardization of the Institution's reputation and of its associates;
- E-communication.



The <u>ICT area</u> includes the following services:

- Implementation of digital archiving systems;
- Implementation of anti-malware systems;
- Web Engineering services;
- Secure electronic communication systems and information security;
- Electronic communication solutions;
- Multimedia consultancy.



4. Areas of Expertise

The <u>Financial sector</u> includes the following services:

- Budget management with different funding sources;
- · Planning and Budgeting;
- Internal and external audits;
- Internal control;
- Reporting;
- Control and analysis of the Institution's accounts:
- Research, analysis and valid opinions on the matter.



The **Business Administrative** area includes the following services:

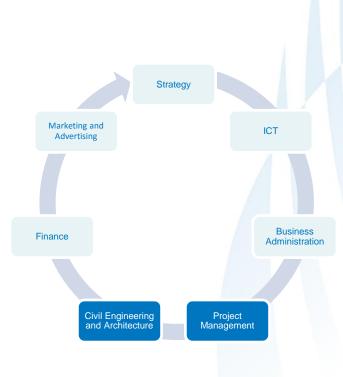
- Conducting and presenting the Institution's development perspectives and its operational evolution;
- Structuring an archive for the Institution;
- Analysing institutional procedures;
- Human Resources Management (HRM);
- Defining a workflow.



4. Areas of Expertise

<u>Civil Engineering and</u> <u>Architecture</u> include the following services:

- Turnkey Projects;
- Project Application;
- Solution Integration;
- Building Constructions and Draft Controlling;
- Interior Design;
- Architectural Projects;
- Draft Specialities.



<u>Project Management</u> includes the following services:

- Research and establishment of different methodologies;
- Development of support tools;
- Organization and Assistance;
- Professional training;
- Management and monitoring.



5. Deadlines and Intended Outcomes

In any area of expertise, the <u>objectives and the intended</u> <u>outcomes</u> are:

- To communicate effectively;
- To assist the Institution in all its activities;
- To control and provide reporting services of all necessary deliverables;
- To provide the necessary ICT tools;
- To solve problems effectively;
- Fluidity, functionality and organization;
- To guarantee the Institution's success and optimize its results;
- To predict and identify possible contingencies;
- Interoperability of all institutional areas;
- Compliance with all the rules, legal procedures, legal obligations and other legal requirements.





6. Deadlines and Project Teams

Deadlines:

- Developing a work plan;
- Establishing deadlines according to what's been defined by the Institution;
- Identify and meet all deadlines;
- Hierarchize all priorities.

Project Teams:

- Flexible and adaptable to the needs of each project;
- Rely on the Institution's human resources;
- Assign competences;
- Establish a hierarchized line of the work;
- Have limited access to classified information.

The Project's Implementation Stage:

Defining the project's implementation

Coordinating Project Teams

Initiating the implementation

Periodic reviews and meetings

Finilizing the implementation

Control and Monitoring



Administrative modernization and

improvement of the Institution's

corporate image

7. Case Studies

Reorganize the Institution's

internal processes

Strategic Plan of Action to Continuously Improve the Institution and its Services Taking Customer needs into account, a wide strategy was developed which covers several A strategic modernization plan: Institution's corporate image, IT (Information Technology) and human resources important areas, such as: Strategic Management; A five-year extension of the strategic modernization plan, which Normalization and standardization of the includes an asset inventory and an infrastructure improvement Institution's corporate image; Information Technologies; Development of e-government tools: institutional website with **Human Resources:** online services Infrastructures: Media and Press Consultancy; A continuous consultancy process Political and Technical Consultancy; Engineering and architecture. **Project Objectives:**

To increase Customer

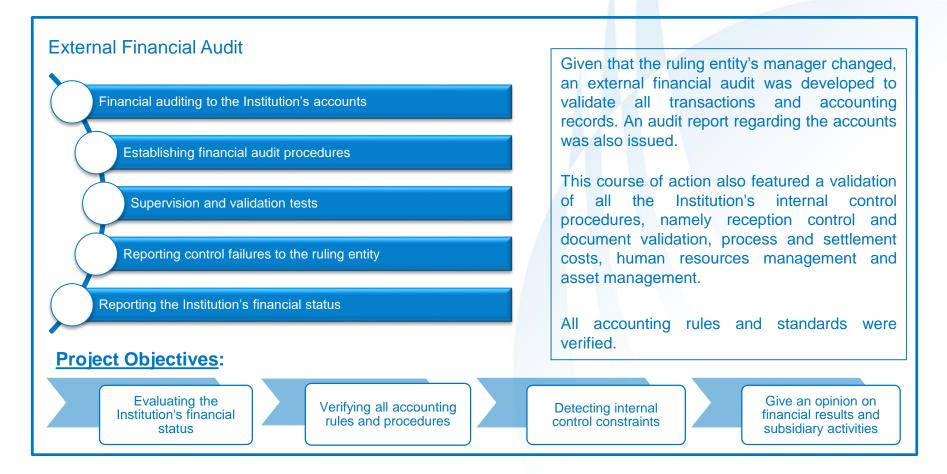
satisfaction and service quality



Strategic Plan of Action to Create Productive Training Centers According to the Client's needs a broad and strategic plan of action was developed which Training program and social and professional reintegration based on training and work infrastructures covers several business areas. Strategic and technical advisory services provided for the In terms of establishing projects and in terms of development of the conceptual program and its application the relation between public and private entities, the project had a strong analysis component which relied on the best international practices. Development of e-communication tools: a website designed specifically for the program A model of work, adapted to the Angolan market, was defined. The project invested on Promoting the program its target audience, which resulted in a substantial improvement of their conditions. **Project Objectives:** Implementing the Professional training Creating a productive Creating infrastructures matrix management and sustainable system services model



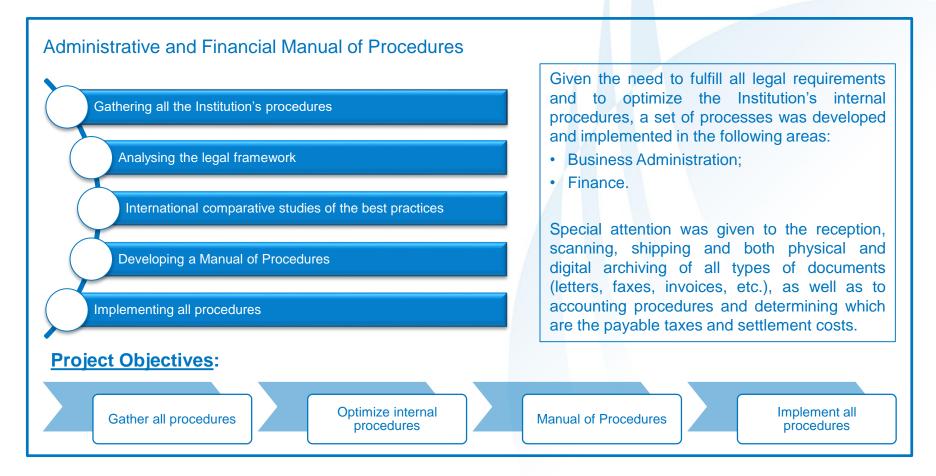
7. Case Studies





Financial Advisory Services to Public Entities An analysis based on Customer needs led to Budget management: developing and monitoring its execution the development of the Institution's annual budget. Monitoring budget allocation through source funds After budget and fund approval, its execution is conducted with the assistance of tasks such as the development of control maps, programming Asset inventory disbursements and confrontations regarding the project's technical execution. Periodic financial reports: Public Investment Program, Court of Auditors, State Budget, State Accounts, Activities Report, Annual Settlement procedures were revised and Report and Internal Reports optimized. **Project Objectives:** Provide financial Optimize internal **Budget control and** Analyse financial needs reports which are procedures monitoring legally mandatory







Control and Monitoring Production Centres what concerns the productive unit's Defining key indicators for control and monitoring enterprises, an integrated control system was developed to evaluate and give permanent Analysing annual budgets and the estimated costs for different feedback on the project's status. categories Measuring simple and accumulated deviations for different Essential aspects such as financial outputs and indicators training indicators were evaluated in order to identify the verified deviations. Developing periodic control and monitoring reports A structure of periodic reports was established Elaborating asset and equipment inventory maps in order to provide continuous information. **Project Objectives:** Analyse all the Elaborate practical Evaluate all activity Identify all detected recommendations for identified and carried indicators constraints future implementation out deviations



Legacy Transfer Memorandum Given that the Institution's manager changed and in order to comply not only with the legal Identify all the Institution's business areas standards, but to expose and present the progress made until said change, a Legacy Transfer Memorandum has been developed. Data collection This document presented a list of all the Institution's responsibilities as well as a list of Developing a report with all the elements regarding the all the constraints verified throughout the Institution, including constraints ongoing activities that, by the time the Legacy Transfer Memorandum was finally elaborated, Follow-up meetings and final approval of the Legacy Transfer remained unsolved. Memorandum **Project Objectives:** Present all the Provide an updated Comply with legal Transfer folders Institution's regulations status of the Institution responsibilities



Due Diligence and Company Recovery Due to the disorganization, the lack of profitability and the fact that the board had no desire to revitalize the company, a due Analyse all the company's financial and non-financial assets diligence was defined to analyse company's state of business and to define a Develop a circularization process to confirm account balances new business strategy. In order to define the company's new business Audit all the company's areas of activity strategy, a scenario analysis was developed, each scenario containing an economic and Stocks and Assets Inventories financial evaluation. The final strategy was established and the Due Diligence Report and Strategies to Adopt operational activity was verified through specific control and monitoring. **Project Objectives:** Establish, control and Evaluate the Characterize the Analyse strategic company's current organizational and monitor the company's recovery scenarios state of business operational structure strategic recovery



7. Case Studies

Launching a Cultural Product in a Specific Province

Identifying opportunities by interacting with the Client and the national and provincial cultural and economic agents

Creating a concept for a cultural product that's associated with a civic and a cultural intervention project

Creating a culturally relevant website and a publishable weekly newsletter

Promote the project through social networks

Managing, maintaining, controlling and monitoring the project and all assigned products

Project Objectives:

Promote the cultural panorama of a province

Interact with cultural agents with a certain proximity

From a high potential scenario, a cultural and social intervention concept was created with the help of infrastructures, which are a result of the following products of cultural dissemination: a website and a newsletter.

A special focus was given to the interaction with local and provincial cultural agents, cultural traditions and to the literary and sporting panorama of each municipality in the province.

The strategic expansion of the products is a part of the project's growth and of the increasing notoriety among users and both economic and cultural agents.

To bring provincial dynamism awareness to the population

Establish, manage, maintain, control and monitor the cultural dissemination strategy



Covering and Promoting an Event

Target identification for the event's media promotion

Pre-production of the event's location, design and production of physical elements and press releases

Strategic provision of means for audio and image footages

To collect, edit and provide the post-production of all the selected material

Complete and deliver all multimedia products

Project Objectives:

Ensure extensive coverage and promotion of the event

Create a scenario that will be remembered for future references

By interacting with the Client, we were able to identify the main objectives for the event's promotion. The subsequent work strategy sought to maximize the impact on the target audience and the quality of the material developed so far by selecting audiovisual media products which were provided in the meeting.

The project allowed the promotion of the ideas that helped launch of the event, having received great acceptance from the audience.

All the media content collected from the event had post-production. A video of the event and a corporate brochure were also delivered.

Ensure great dynamic multimedia quality

Ensure proper content perception and apprehension by the target audience



Political Advisory Services for the Institution and its Tutelary

Analyse the Institution's profile, political image and its context

Research and strategically analyse policy business areas

Prepare and draft thematic memos and files, speeches, political interventions and interviews as supporting documents

Strategic analysis on the political performance and its subsequent impact; elaborate reports on the matter

Adapt all material to the dynamics of political scenarios

Project Objectives:

Publicly intervene on a specific political issue

Prepare the political agent for a sustainable approach of the topic

The need to politically advise the Institution and its tutelary was identified and several specific studies were conducted for each case.

A contextualization of all subject matters was made, sometimes with the assistance of supporting documents and strategic communication memos, and subsequent speeches were written, along with press releases, to ensure the proper media promotion.

The Institution's image was continuously evaluated, aligning the strategy in order to improve the communication effectiveness.

Anticipate the scenarios and consequences of the public's intervention

Ensure a positive impact on the political image



7. Case Studies

Institutional Press Consultancy - Multiannual Draft

Identify which are the most relevant national and international media networks for the country

Exhaustive collection of all the published news regarding the Institution and selected publications for the Institution's website

Quantitative news analysis based on thematic objective criteria

Qualitative and strategic analysis of the impact of news on the Institution's reputation

To produce clipping reports and media analysis, weekly, monthly, quarterly and annually

To produce press releases: forecasts and news casts

Project Objectives:

Assist the Institution in its relation with the media

Analyse all media feedback on the Institution's actions

The institutional press consultancy project analysed and selected all news related with the Institution. In order keep the Institution's communication department updated the following products were developed:

- Production of internal and public content;
- Publication of public content on an institutional website;
- Media and clipping reports;
- Press releases.

The project was developed with an a continuity overview input on the evolution and dynamics of its reputation.

Provide inputs for the Institution's reputational management

Make contributions for "good press" releases



Implementing an Integrated Solution: Hardware, Software and Training of Human Resources A specific need allowed the creation of an integrated hardware and software solution that Identifying Institution's real needs compliments the current infrastructures. dimension and human resources. Analysing the existing infrastructures, software and human resources Special attention was given to human resources training, which was essential for the solution's Conceiving an integrated solution, according to the needs of the Institution proper functioning and to achieve excellent productivity levels. Implementing hardware, software and human resources training Tracking the Institution and its interaction with the solution was a key factor for its success, which Monitoring, technical assistance and report production ensured an important relationship built on trust, that maximized the increasing quality service. **Project Objectives:** Implement a solution Prepare the Institution for Ensure the solution's Track users, and update and that meets the Client's future changes functionality improve the solution needs



Development of an Integrated Turnkey Project In the context of a public construction project, Identify the Institution's real needs the need for an integrated solution, capable of ensuring the accuracy and overall functionality, was felt. Conceive the integrated project in all its valences Design studies, architecture and specialities Elaborate architecture and specialities projects projects, interior design were prepared, and measurements were ensured. Elaborate an interior design project Throughout the construction projects, project management and supervision ensured the Manage and control projects proper execution within the pre-established deadlines and without financial overruns. **Project Objectives:** Implement a solution Combine technical Supervise and manage the Ensure accurate expertise with global that matches the ongoing project measurements Client's requirements functionality



END OF PRESENTATION Acknowledgements